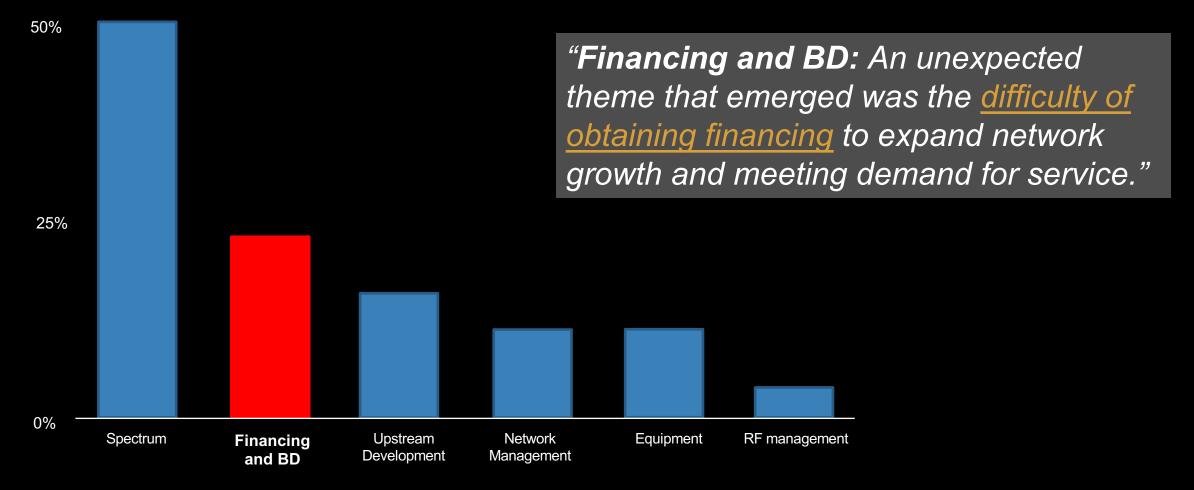
# Financing your last-mile connectivity infrastructure:

# Options and overcoming investment rock blocks

# Why focus on financing at a technical conference? One of the most significant operational challenges to ISP management and growth

Largest perceived challenge of scaling WISPs (Share of WISP responses)





Conflicting trends
that demonstrate the
important role of ISP
operators in the Asia
Pacific connectivity
ecosystem

Over two billion inhabitants of the Asia-Pacific region using the internet... ...but less than half of the population is online, and the growth rate is slowing down.

2.1 Billion Internet Users in Asia Pacific in 2019... **Millions** 2,066 779 568 294 221 175 Africa **Arab States** Asia & CIS Europe The

**Pacific** 

2,500

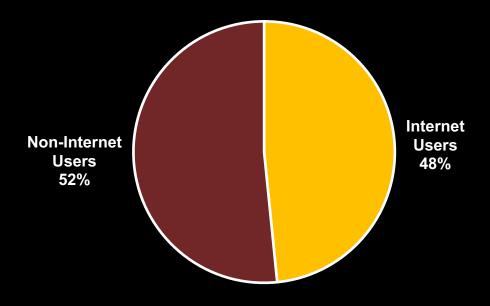
2,000

1,500

1,000

500

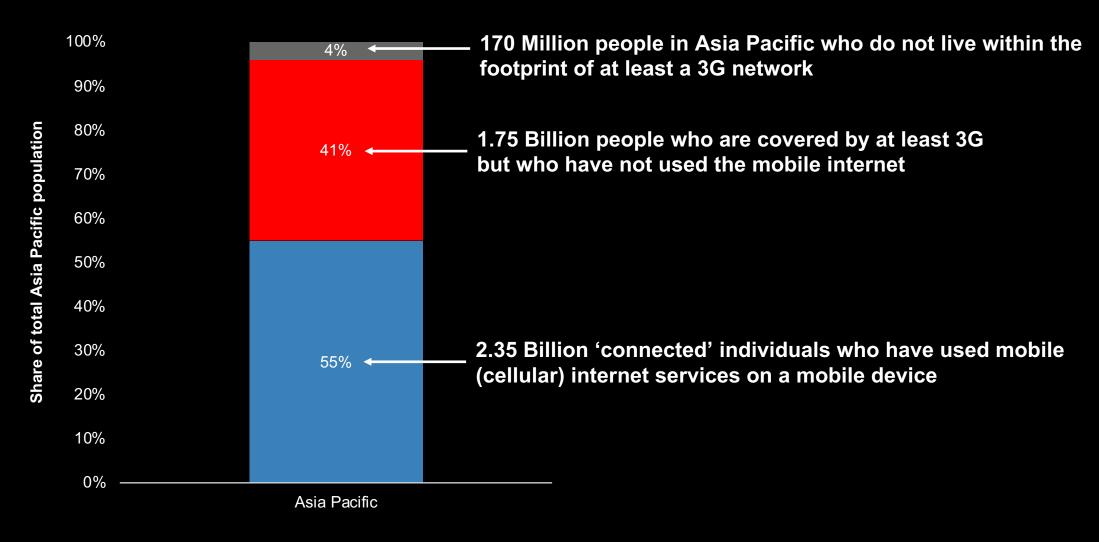
... But less than half of the population of Asia Pacific online



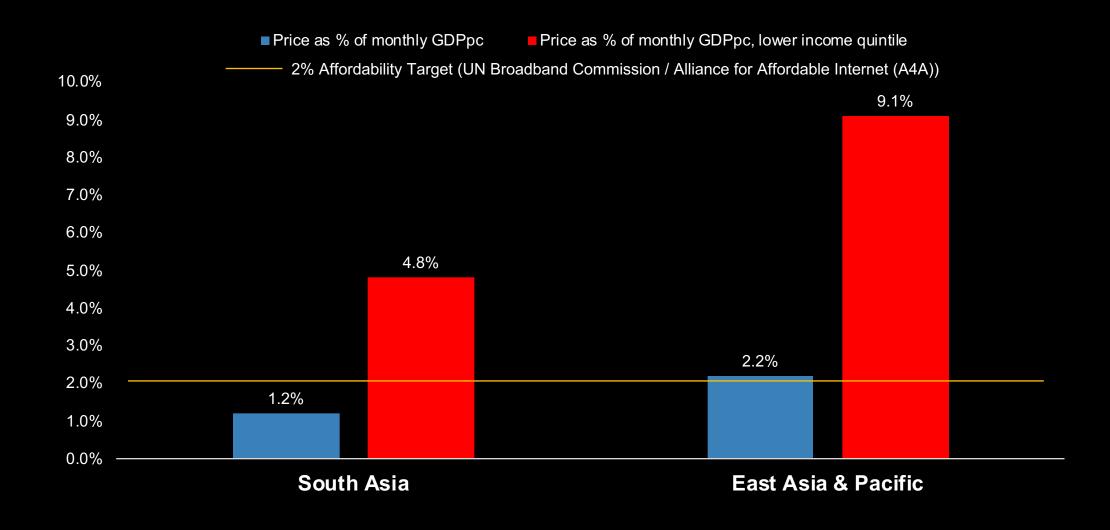
And the growth rate is falling: 15.0% (2017), 6.7% (2018), 5.7% (2019)

**Americas** 

# 3G (mobile cellular data) covers 96% of the Asia Pacific population... ...but 1.75 billion people who are covered still don't connect to the internet

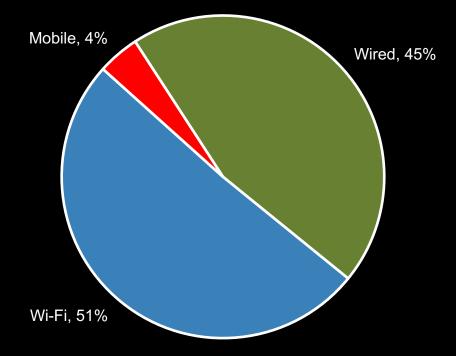


# On average, the region has low entry level broadband service prices... ... But national averages belie true costs for lower income consumers



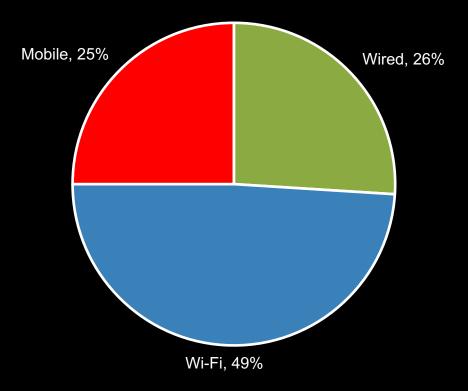
# Fiber expansion is growing across the region (terrestrial & subsea)... ...However, connectivity ecosystems in many Asia Pacific countries lag other markets

### North America



Other country examples (share of Mobile traffic): USA (4.3%)
Western Europe (6.7%)

### Rest of Asia Pacific



Other country examples (share of Mobile traffic): Indonesia (41.3%) India (46.7%)

# Additional trends in connectivity are accelerating the growth of ISPs

Both fixed and wireless technologies are filling the gap for last-mile access

### **MNOs Dominate**

MNOs are unlikely to disrupt their own markets and compete against themselves.

# **Falling CapEx**

The price of wireless equipment, radios, antennas, etc. has fallen significantly.
The total CapEx for ISP build out is decreasing.

### **Smart Phone Devices**

The cost of smart phone devices has fallen significantly, exponentially increasing demand for more data.

### **Fiber Infrastructure**

The requisite trans-continental & backhaul fiber infrastructure are now in place. Backhaul costs have been cut in half.

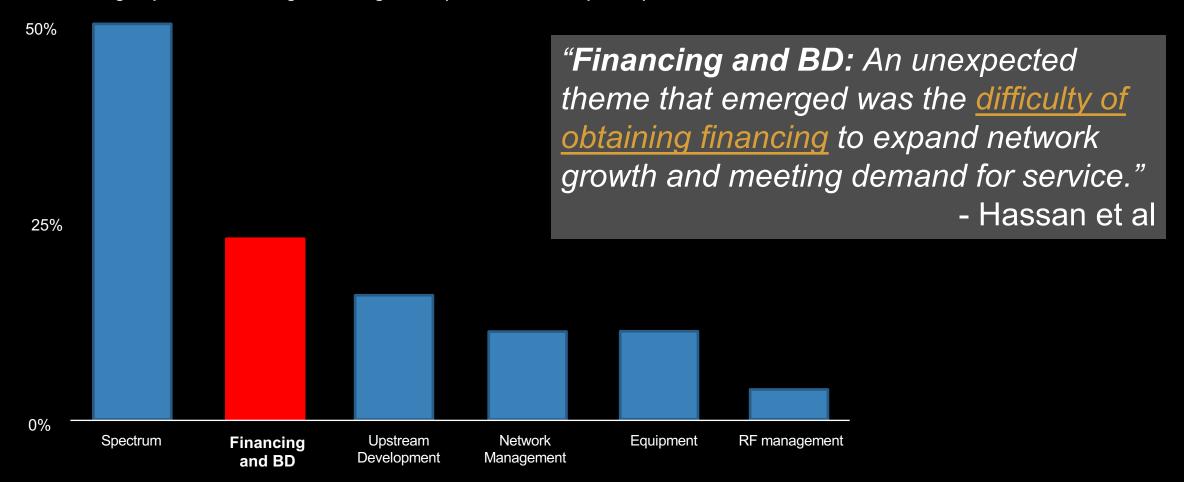
Trends accelerating growth of ISPs

# **Explosion of Apps**

New apps including VoIP, mobile money, social media, etc. provide considerable value to customers that is driving demand for connectivity.

# With such opportunity for growth... why is financing so difficult to obtain?

Largest perceived challenge of scaling WISPs (Share of WISP responses)



# Five stages of ISP growth

	Stage 1: Existence	Stage 2: Survival	Stage 3: Success	Stage 4: Growth	Stage 5: Resource Maturity
Large	Sweat Equity	Initial Traction	Equity Investment	Takeoff	The Big Leagues
Size of Company	Trial network up > 3 people > 50 Mbps	<ul><li>Traction with &gt;200 customers</li><li>1-3 POPs</li><li>&gt; 500 Mbps</li></ul>	200-600 customers 5-10 POPs > 1 Gbps	<ul><li>1000+ customers</li><li>Cash flow positive</li><li>&gt; 5 Gbps</li></ul>	<ul><li>Fully operational business units</li><li>&gt;10 Gbps+</li></ul>
Small	Grind away	Angel / Friends & family investment Possible grant Funding (ISOC, ISIF, Community Networking)	Early stage equity	Growth capital through loans Equity investments from institutional investors	Access to multinational lenders Multinational equity investors
<b>J</b>	Young		Age of Company	<i>y</i>	Old

# The Dr. Jekyll & Mr. Hyde challenge for ISPs



**ISPs** are:

SMES

Capex-heavy
Infrastructure
Projects

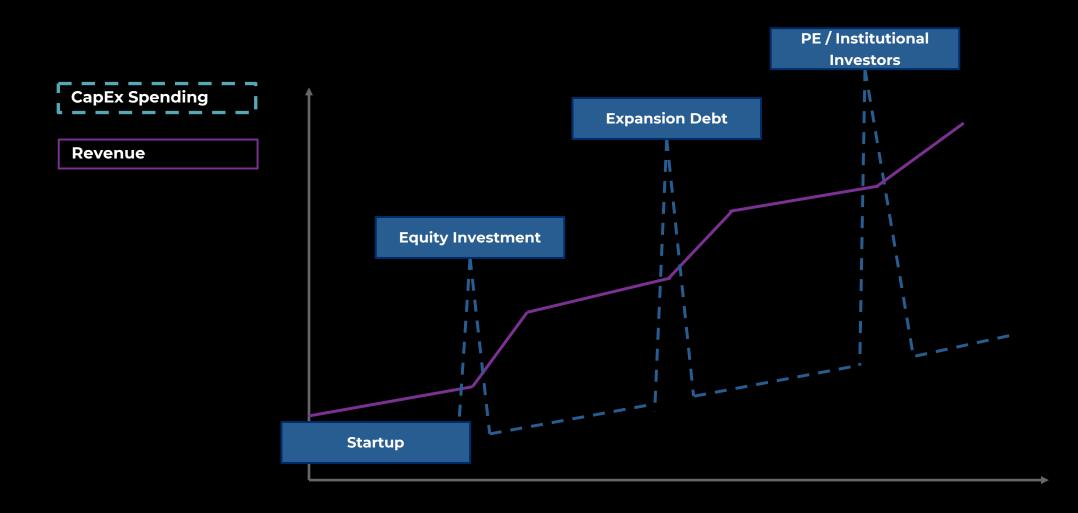
# ISPs are SMEs but with large capex cost base coupled with thin margins

Like other infrastructure investments, ISPs grow on a linear trajectory



# ISPs have investment needs at certain step-functions of their growth

Network expansion has a capital expense (CapEx) cycle similar to infrastructure finance



# There's a mismatch between the economics of ISPs & Venture-backed companies

Resulting in a lower number of deals and availability of funding in the connectivity space

	ISP	Venture- backed company	Return on Investment (ROI)	Venture Growth Trajectory
Growth trajectory	Linear	Exponential		
Average Return on Investment (ROI)	5-10%	20-30%		ISP Growth
Gross Margin	40-60%	75-90%		Trajectory
Cost Base	Capex heavy	Capex light		
				Time

The profile of growth, expectation of returns and margin structure of ISPs and typical venture backed companies differ significantly

# **Investor landscape snapshot**

The funding landscape can be understood through a risk-reward matrix with type of capital

# **RISK**







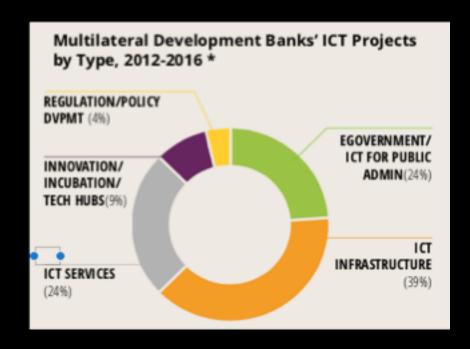




# Public investment in ICT infrastructure is low compared to other sectors

Plus the average project sizes are too big for small and medium ISPs

Of the \$525 billion USD investment between 2012 to 2016, only 1% went to ICT projects.



Average project commitment size is approximately

\$30 million,

with a median of

\$20 million.

Big ticket backbone ICT projects are being financed, but growth capital for last-mile connectivity is limited.

# Examples of other ISPs financing paths from Connectivity Capital / USAID INVEST research (30+ ISPs, Financiers, DFIs)

# WorldLink (Nepal)



- FTTH
- 350,000 customers (from 30,000 in four years)
- 800 km of fiber (2.5 the govt telco)
- 50% of business in Katmandu
- In business for 7 years before first bank loans

# Frontiir (Myanmar)



- Fiber + Wi-Fi
- High capacity, lower capex
- Self-funded first 3.5 years (then PE fund, OPIC)

# Other challenges and (incorrect?) investor perceptions (from Connectivity Capital / USAID INVEST research)

- Use of unlicensed spectrum viewed as commercially risky (susceptible to competition)
- Inability to borrow against capital assets (lower capex base than cellular deployments)
- Investors need better data on market demand in smaller markets with limited data
- Low-income consumers only for impact / philanthropic models?
- Limited options for vendor financing
- Sponsorship models / advertising revenue models not working (not just for Google Station)
- Measuring impact / including "impact without blowing up commercial returns"
- Need to speak the language of investors
- Public government tenders: viable income stream from subsidy / subject to changing politics
- Regulatory: Franchise / licensing uncertainty
- Regulatory: Slow progress on licensing non-MNO centric commercial deployments (i.e. TVWS)

# **PANELISTS – ISPs and Investors**



**Sylvia Cadena**APNIC Foundation
(ISIF Grants & Awards)



Jim Forster
Connectivity Capital
(Angel Investor, Debt Capital)



Michael Ginguld
AirJaldi
(ISP – India)



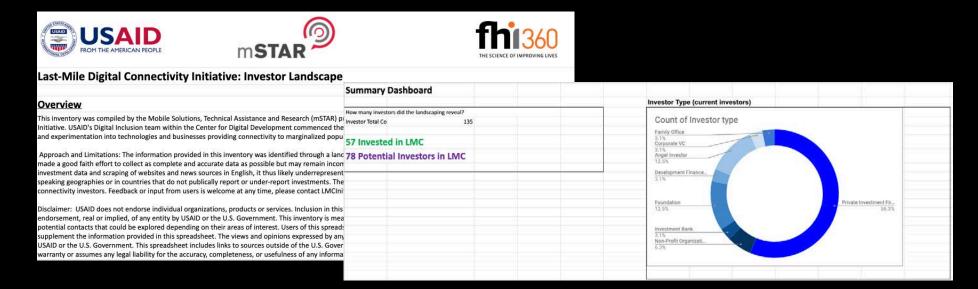
Weng-Yew Wong
Extreme Broadband
(ISP – Malaysia)

# **Additional Resources**





connectivitycap.com



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